

# Rules & Policies

All patrons are requested to read and observe the following park rules & conditions. Some rules may have recently changed, please see the website for the most up to date version of the park rules.  
[bargarabeachcaravanpark.com.au](http://bargarabeachcaravanpark.com.au)

## Park Rules & Policies

### Office Hours

8am-6pm daily, however these may vary in busy periods

### Arrival and departure

#### Check-in time

Sites : 12:00pm Cabins : 2:00pm

#### Check-out time

Sites & Cabins 10:00am

All accommodation tariffs to be paid in advance & are not refundable after check-in.

If you require a earlier check-in or late check-out please speak to our Customer Reservations Team.

### New arrivals

New arrivals & guests must report to the office before entering the park. Guests are responsible for their visitors behaviour.

### Cabins or sites

Unfortunately we cannot guarantee a particular numbered accommodation during booking or on check-in.

### Vehicles

We only permit 1 set-up (caravan, camper trailer, family tent) per site. If you have a 2nd vehicle that you wish to park on site (only in off peak times) an additional fee will be charged.

### Your site

Please keep your cabin or site clean & tidy & use the facilities provided for drying clothes & rubbish disposal. Everyone appreciates a well kept site, so please remember that we do not allow trenches to be dug in the park, under no circumstances.

The use of generators is not permitted in the park.

No permanent hose hook up on the unpowered sites.

### Boomgates

Misuse of the boom gates including tailgating, sharing your boom gate pin or allowing other vehicles other than your own, into the park will result in eviction from the park. No refund will apply.

### Noise and behaviour

In the interest of all guests enjoying their stay, we ask that excessive noise is ceased by 10pm. Music and TV's should not be audible to adjoining sites. Offensive behaviour or rowdy parties will not be tolerated & will result in the offenders being evicted from the park.

### Speed limit

In the interest of safety, the speed limit throughout the park is WALKING PACE only, not exceeding 10kph.

### Bicycles, scooters and skateboards

We consider ourselves a family friendly park where bicycles are permitted. However, it is essential that helmets are worn at all times. For safety reasons, no bicycles are to be ridden after dark.

### General

Prices, rules and policies are subject to change without notice.

Park Management reserves the right to evict any person who fails to obey the park rules. Eviction from the park will result in forfeiture of all monies paid.

Any person found to be damaging park property or that of other guests will be evicted from the park & will be held responsible for repair costs.

Additional cleaning costs are applicable if cabins are not left in a clean and tidy state when you check-out.

### Tree Risk

We have many trees in our park that drop branches and debris. Staff are continually pruning to reduce the problem. Major contract pruning is also carried out twice yearly to further reduce the risk. We cannot accept any responsibility what so ever for personal injury or damage to personal property from falling branches or debris.

### Children

Children must be accompanied & supervised by an adult when visiting the showers & toilets. Parents are responsible for ensuring their children do not disturb the peace & quiet of other park guests.

### Fires and open flames

Open fires are not permitted in the park.

### Pet Policy

To ensure that you enjoy your stay with all of our other guests, all dog owners take full responsibility for their pet & ensure they do not disturb other guests when on the property.

*Please read the information below to ensure you & your dog can meet the following conditions:*

All dogs must be approved at the discretion of management prior to being brought to the park, please contact the park in advance of arrival.

A maximum of only 2 dogs are permitted per booking.

Dogs are permitted on all camping sites at the park, and in our designated pet friendly cabins.

Dogs must be supervised at all times & never left unattended, including inside tents, vans, designated pet friendly cabins or any other accommodation.

When in the park, dogs must be kept on a leash & under your control at all times.

Dogs are not permitted in cabins (excl. designated pet friendly cabins) or in any communal areas (e.g. camp kitchen, amenities block, etc.).

Owners are responsible for cleaning up after your pet which includes toilet duties too.

For health & safety reasons, dogs must not be washed or cleaned anywhere within the park. Any dog related accessories such as dog blankets should not be washed or cleaned within the park e.g. Laundry washing machines, bathing dogs, etc.

All dog owners, whether you have expressly agreed or not, assume all liability regarding your dog being on our premises and indemnify us against all and any damages, all or any claims or other suits that may arise as a result of your dog being anywhere in our caravan park.

Park Management reserves the right to evict and withhold any refunds from guests whose dog is deemed noisy, disruptive, and aggressive, or is the subject of a complaint/s from other guests.

### Emergency contacts



Police/Ambulance/Fire	000
Hospital	4150 2222
Medical Centre	4159 1511
Park Office	4159 2228
Road-side Assist	131 111

For after hours emergencies please use the intercom located at reception.



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